Lady Prudence / Lady Prudence Extra Claim Form 「惠妳明天」女性保障計劃 /



「惠妳明天」女性額外保障計劃申請書

Name of Consultant		Consultant Markilla Bloom No			
Name of Consultant 顧問姓名		Consultant Mobile Phone No. 顧問流動電話號碼			
Agent Code		Division Code & Branch Office			
代理編號		分區編號及分行地點			
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Part I – Claimant's Certificate (to be completed by Life Assured / Policyowner / Claimant) 第一部分 – 索償人申請書(由受保人 / 保單持有人 / 索償人填寫)					
Policy Number 保單號碼		Name of Policyowner 保單持有人姓名			
Email Address of Policyowner		Name of Life Assured			
保單持有人之電郵地址		受保人姓名			
*For claim status follow up and communication use		ZNV CE I			
用作跟進理賠進度及聯絡		ID / Birth Cert. No. of Life Assured			
Policyowner Contact Phone No. 保單持有人聯絡電話		受保人之身份證/出生證明書號碼			
Residential Address		文内()(2) 历证/山上远为自加山	<u> </u>		
居住地址					
Name and Address of Life					
Assured's Employer					
受保人僱主(公司)名稱及地址					
Life Assured's Present Occupation /			☐ New Claim 首次索償		
Job Nature			☐ Further Claim 再度索償		
受保人現職/職責			☐ Pending Claim 待決賠償		
Name of Major Disease to claim 申請索價	賞之危疾名稱				
1. If the Major Disease was due to an A		意外導致住院,請詳述如下: -			
a) Date, Time & Location of Accident 意	外發生日期,時間及地點				
(DD/MM/	YY)	AM上午			
(日/月/	年)	/ PM 下午			
Date of Accident 意外日期	Time 時間	Location 地點			
b) Where and how did the accident happ		ed if applicable)			
事發地點及經過(如適用,請形容詢	當時進行中之活動)				
c) Part(s) of body injured and degree of i	njury 受傷部位及程度				
d) Did you report to the police? 有否報警?					
□ No 否 □ Yes 有,Police Station 警署:					
Case Ref. No. 檔案編號:					
Remarks: Please attach a photocopy of the Police Report / Traffic Accident Report / Police Statement / Alcohol Test Report					
備註:請附上警察報告、交通意外報告、口供紙或酒精測試報告影印本					
2. If Major Disease was due to an ILLNESS, please state:- 如危疾因 疾病 導致,請詳述如下:					
a) Symptoms & abnormalities 徵狀及異常	D) Si	nce when have these symptoms first appeared			
			(DD/MM/YY)		
			(日/月/年)		
3. Consultation / Hospitalization details. 診治及住院詳情					
a) Details of FIRST consultations for this or	related illness / injury 首次就此病 / 仮	复求診詳情			
		t Tel. No. 地址及電話號碼 Patient No. 派	病人編號 Referred by 轉介人		
(DD/MM/YY) (日/月/年)	Address 6	rutent No. 元业/文电面派励	Neterica by Part 1		
(==/,, (=1/3/ /					
b) Was there any other physician(s) who have been consulted in connection with No 沒有 Yes, details as follows: 有,詳情如下:					
this illness / injury? 有否就此疾病 / 受傷向其他醫生求診?					
	/ Hospital 醫生 / 醫院 Address 8	Tel. No. 地址及電話號碼 Patient No. 派	房人編號 Referred by 轉介人		
(DD/MM/YY) (日/月/年)					

有否就此疾病/受傷而住院?	u iii connection with this niness/injury:	No 没有 Ye	s, details as follows: 有,評價如下:	
Name of Hospital 醫院名稱	<u>Date of Admission 入院日期</u> (DD/MM/YY) (日/月/年)	Date of Discharge 出院日期 (DD/MM/YY) (日/月/年)	<u>Diagnosis 診斷</u>	
d) Details of your USUAL physician <u>閣下</u> <u>Name of Physician 醫生姓名</u>	<u>貫常求診之醫生的資料</u> <u>Address(es) & Tel. No.</u> 地址及電話號碼	写 Patient No. 病人編號	<u>Since 自從</u> (DD/MM/YY) (<u>日/月/年</u>)	
4. Related illness 有關之疾病				
閣下以往曾否患上類似或有關之 □ No 沒有 □ Ye	n, tested or received treatment for simi 疾病或就此作檢驗或治療? es, details as follows: 有,詳情如下: olllness 疾病名稱: 	(ii)Date of diagnosis	(DD / MM / YY) (日 / 月 / 年) received	
5. Benefit from other sources 其他保障				
Have you claimed / received similar benef 閣下有否因同一事件申請 / 接受	it for the same event with any other organizatio 其他機構包括保險公司、政府及僱主 es, details as follows: 有,詳情如下: Benefit Type / Policy No.		employer Compensation? Result / Status 結果 / 狀況	
閣下有否因同一事件將會申請/	he same event with any other organizations incl 接受其他機構包括保險公司、政府及 es, details as follows: 會,詳情如下: unization Benefit Type / Po 保障類別 / 保量	·僱主賠償之保障? blicy No.	yer compensation? <u>Benefits Amount Claimed</u> 申請之賠償數目	
6. Settlement Currency Preferred 理賠	貨幣 之選擇			
	urrency 保單貨幣 Notes 注意: If Pol	icy Currency is USD, please indicate	如保單貨幣為美元,請選擇: Local 本地 Overseas 海外	
*Remarks 備註: 1. If settlement currency option is not specified, HKD cheque will be issued. 如沒有註明理賠貨幣,本公司將發出港幣支票。 2. If Local or Overseas is not specified for USD cheque, Local USD cheque will be issued. 如沒有註明本地或海外美元支票,本公司將發出本地美元支票。				
7. Claims Cheque and Documents 理賠		115.1.1.2.2.2.2. T		
- if no selection is made, claims ch * by surface mail to the Policyown 以平郵方式郵寄至保單持有 b) Checklist for Documents Submissi Basic Required Documents 基本方 Claim Form Part I and Part II	工件	選擇此項,理賠支票將交由顧 y's record Additional Documents 附加文件 Copy of Referral Letter by Ger	問轉遞 neral Practitioner / Hospital	
理賠申請書第一部分及第二部分				

CLPFA40302

Prudential Hong Kong Limited (referred to as "Company", "our", "we", or "us") take the privacy and protection of your personal information seriously. We collect personal information from you that is necessary or helpful for us to either provide you with the product or service you have requested or to comply with statutory or contractual requirements (including the purposes mentioned below), or even for security purpose. We may collect personal information including, but not limited to, full name, address, contact details, contact details history, date of birth, gender, nationality, family members, beneficiaries, identity card copy and details, travel document information, health/medical records, credit information, product history, claims history, biometric data including but not limited to your voice pattern, fingerprint and facial images, your location information based on your device, financial and medical information ("Personal Information") to provide you with the insurance or financial products or services. "Personal information" shall also include, but not be limited to, the personal information relating to your beneficiaries (or any other person designated or entitled to receive any benefits under an insurance policy), dependents, authorised representatives, company staff, and other individuals in relation to which you have provided personal information. If you provide personal information about another person to us, you confirm that you are either their parent or guardian or you have obtained that person's consent to provide such personal information for use and transfer by the Company for the purposes set out in this PICS. We may also collect Personal Information about you from third parties such as other insurance companies, agents, credit reference/reporting agencies, vendors, financial institutions, fraud prevention agencies, government agencies, medical personnel, courts or public record.

China Personal Information Protection Law (PIPL)

The PIPL Addendum supplements the Personal Information Collection Statement and applies to you if you are located in Mainland China. The PIPL Addendum is available on our website at https://www.prudential.com.hk/en/china-personal-information-protection-law/

1. Purpose of Collection

We may use your Personal Information for the following purposes: (a) the administration of our products and services, including to provide any relevant services as discussed with you prior to any purchase of a product or service; (b) to process your application; (c) to administer and process insurance policies, insurance claims, medical, security and underwriting checks; (d) to process payment instructions; (e) to verify your eligibility for insurance, financial or wealth management products and services; (f) to design and provide you with insurance, financial and related products and services; (g) to communicate with you;

(h) to comply with any regulatory or other legal requirements or other internal business requirements (whether imposed on us or any third parties in Section 2 below), including but not limited to anti-money laundering and Know-Your-Client obligations; (i) to investigate and settle claims and detect and prevent fraud (whether or not relating to the policy issued in respect of this application) and/or other illegal activity, or security or technical issues; (j) to carry out checks using agencies including credit reference agencies, tracing companies or publicly available information; (k) to provide customer services; (l) to perform automated decision-making or profiling; (m) to perform a policy review or needs analysis; (n) to conduct research and statistical analysis (including use of new technologies); (o) to administer lucky draws and other contests; (p) to enable us to perform our obligations to you; (q) to keep your information on record and carry out other internal business administration; (r) with your specific consent where required for direct marketing as explained in Section 3 below, personalise and tailor, customised promotions, messages and suggestions to you; and (s) any other purpose directly relating to any of the above purposes. With your consent, we may also use your personal data to send you marketing communications, as described in Section 3

Some of the purposes above are necessary to allow us to perform our contractual obligations to you and to enable us to comply with applicable laws and regulation. We may also use and share your Personal Information for the purposes described above to improve our products and services. Your Personal Information will be stored either for as long as you (or your joint policyholder) are our customer, or longer if required by law or as is otherwise necessary.

2. Classes of Transferees

We may disclose your Personal Information to the group of companies including the Company and those of other entities whose ultimate parent company is Prudential plc including but not limited to Prudential General Insurance Hong Kong Limited ("companies within the Prudential Group") and their respective insurance agents, and to our financial/medical/wellness/health business partners. We may also disclose your Personal Information to the following third parties (within or outside Hong Kong) for the purposes outlined at Section 1 above: (a) insurance agents; (b) insurance brokers; (c) reinsurance companies; (d) claims investigation companies; (e) organisations that consolidate claims and underwriting information for the insurance industry, fraud prevention organisations, other insurance companies (whether directly or through fraud prevention organisations or other persons named in this paragraph) and databases or registers (and their operators) used by the insurance industry to analyse and check information provided against existing information; (f) third party service providers who provide administrative, telecommunications, computer, information technology, data processing and storage, customer satisfaction analysis, payment, printing, redemption or other services to us to enable us to operate our business (including without limitation other insurers, lawyers, bankers, accountants, professional advisors, financial institutions and trustees, auditors, in service and platform providers, insurance intermediaries, investment managers, agents, pension trustees (and other stakeholders), scheme advisors, introducers, and selected third party financial and insurance product providers); (g) industry associations and federations; (h) medical bill review companies; (i) your joint and selected third party financial and insurance product providers); (g) industry associations and federations; (h) medical bill review companies; (i) your joint policy or investment holder; (j) researchers; (k) credit reference agencies; (l) debt collection agencies; (m) partnering financial institutions and partnerships; and (n) financial crime prevention agencies, any legal, regulatory, law enforcement or government bodies and the courts. We may also disclose your Personal Information to an actual or proposed assignee or participant in connection with a transaction with another company which affects the control, governance, structure and/or management of all or a substantial part of our business, or if required to satisfy applicable legal or regulatory requirements. With your consent, we may also disclose your personal data to third parties to allow them to send you marketing communications, as described below.

3. Use and Transfer of Personal Data for Direct Marketing Purposes

3. Use and Transfer of Personal Data for Direct Marketing Purposes

With your consent, we intend to use your name and contact details for promotional and marketing purpose including sending marketing communications and conducting direct marketing to you by electronic and non-electronic means including by post, in relation to the following products, services and subjects, and we require your consent in order to do so: insurance; annuities; retirement schemes; pensions; wealth and financial management; estate management; investment; financial; medical/wellness/health related products, reward/loyalty programme services and subjects ("Classes of Marketing Subjects").

We also intend to transfer your name and contact details to our insurance agents, other companies within the Prudential Group and their respective insurance agents, our Business Partners, and our Marketing Partners, to enable them to market any of the Classes of Marketing Subjects to you, and your written consent

is required in order for us to do so. We may provide your personal data to such transferees for gain.

If you change your mind, and / or you would like to opt-out of receiving direct marketing, you can advise our Data Protection Officer at service@prudential.com.hk.

4. Consequence of failing to provide Personal Information

Unless otherwise specified by us, it is mandatory for you to provide the Personal Information requested by us. If you do not provide such Personal Information,

we may not be able to provide you the product or service that you've requested.

5. Access and Correction Rights

Under the Personal Data (Privacy) Ordinance (the "Ordinance"), you have the right to request access to and correction of any Personal Information that you provide to us. If want to exercise your rights, or if you require any other information, you can advise our Data Protection Officer at service@prudential.com.hk or contact us using the details on "Contact Us" section of the Company website (https://www.prudential.com.hk/scws/pags/er/contact-us/contact-us-home/index.htm)) or our Privacy Notice.

If you move/moved to a European Union ("EU") jurisdiction, we may be required to provide you with further information, and you may have additional rights,

under the EU General Data Protection Regulation. This information and these rights are set out in the Privacy Notice on our Company website.

We update our Privacy Notice from time to time. We encourage you to familiarise yourself with the Privacy Notice on our Company website. The Privacy Notice is available on our Company website at https://www.prudential.com.hk/scws/pages/en/privacy-policy/index.htm. By completing and progressing with this form, you confirm that you have read and understood this PICS.

Business Partners means our service providers who provide administrative, telecommunications, computer, information technology, data processing and storage, customer satisfaction analysis, payment, printing, redemption or other services to us to enable us to operate our business, accountants, auditors, IT service and platform providers, insurance intermediaries, reinsurers, investment managers, agents, pension trustees (and other stakeholders), scheme advisors, introducers, selected third party financial and insurance product providers, and our legal advisers.

Marketing Partners means our service providers who provide administrative, telecommunications, computer, payment, printing, third-party rewards/ loyalty/privileges programs, medical/health/wellness related products, redemption or other services to us to enable us to operate our business, insurance intermediaries, pension trustees (and other stakeholders), scheme advisors, introducers and selected third party financial and insurance product providers.

保誠保險有限公司(簡稱「本公司」或「我們」)認真對待閣下個人資料的私隱及保護。為使我們可以向閣下提供閣下要求的產品或

《中華人民共和國個人信息保護法》

1. 收集資料之目的

我們可能會使用閣下的個人資料作下列目的: (a) 管理我們的產品和服務,包括在購買產品或服務之前提供已與閣下討論的任何相關 服務; (b) 處理閣下的申請; (c) 管理和處理保單、保險索償、醫療、抵押和承保檢查; (d) 處理付款指示; (e) 核實閣下申請保險、金融 或財富管理產品及服務的資格;(f) 設計及為閣下提供保險、金融及相關的產品和服務;(g) 與閣下進行通訊;(h) 遵守任何監管或其他法 律規定或其他內部業務規定(不論是向我們或下述第2部分所列的任何第三方實施),包括但不限於打擊洗錢和認識你的客戶(KYC)義務; 就索償進行調查及和解,以及偵查及防止欺詐(不論是否有關就本申請簽發的保單)及/或其他非法行為或安全/技術問題; (i)使用代理機構(包括信貸資料服務機構)、追蹤公司或公開可得資料以執行核查;(k) 提供客戶服務;(l) 執行自動決策或資料剖

(m) 進行保單審查或需求分析;(n) 進行研究和統計分析(包括使用新科技);(o) 進行管理幸運抽獎和其他比賽;(p) 使我們能夠履行對閣下的義務;(q) 保持閣下的資料記錄並執行其他內部業務管理;(r) 為直接市場推廣需要並在有需要時經閣下的特定同意下,如以下第 3部分所述,為閣下量身訂製個性化的促銷、消息和建議;及(s)與上述任何目的直接相關的任何其他目的。經閣下同意,我們亦可能會 按照以下述第3部分所列使用閣下的個人資料以向閣下發出促銷通訊。

為履行對閣下的合約責任及至使我們能夠遵守適用法律及法規,上述部分目的屬必要的。我們亦可能會為上述所列的目的使用及分享閣下的個人資料以改善我們的產品及服務。只要閣下(或閣下的聯名保單持有人)仍為我們的客戶,我們將一直保存閣下的個人資料, 或如法律有所規定或因其他原因而為必要,我們則將其保存更長時間。

2. 被資料轉交者的類別

我們可能會向該公司集團,包括本公司以及其他母公司為英國保誠集團的實體包括但不限於保誠財險有限公司(「**保誠集團內的** 公司」)及他們各自的保險代理,及我們的金融/醫療/保健/健康業務夥伴,透露閣下的個人資料。為達到上述第一部分所列明之目的,我們亦可能會向下列第三方(在香港境內或境外)透露閣下的個人資料: (a)保險代理; (b)保險經紀; (c)再保險公司; (d)索償調查公司; (e)為保險業整合索償及承保資料的組織、防欺詐組織、其他保險公司(不論直接或透過防欺詐組織或本段指名的其他人 士),及保險業用作分析及核查現有資料與及後提供的資料而使用的數據庫或登記冊(及其營運商);(f)提供行政、電訊、電腦、信息技術、數據處理及儲存、客戶滿意度分析、付款、印刷、贖回或其他服務以令我們的業務可以運作的第三方服務供應商(包括但不限於其他保險公司、律師、銀行家、會計師、專業顧問、金融機構及受託人、審計師、IT服務及平台供應商、保險中介、投資經理、 代理、退休金受託人(及其他持份者)、計劃顧問、介紹人及選定的第三方金融和保險產品供應商);(g) 行業協會及聯會;(h) 醫療賬單審查公司;(i) 閣下的聯名保單或投資持有人;(j) 研究人員;(k) 信貸資料服務機構;(l) 收賬代理;(m) 夥伴金融機構及合作夥伴;及(n) 預防金融罪案機構、任何法律、監管和執法機構或政府機構及法院。在有關影響到我們全部或重大部分業務的控制權、治理、結構 及/或管理的與另一公司的交易時,或在必須符合適用的法律或監管要求下,我們亦可能會透露閣下的個人資料予該等的實在或擬議受讓人或參與人。經閣下同意,我們亦會向第三方透露閣下的個人資料以讓該等第三方向閣下發出促銷通訊(如下文所述)。

3. 使用及轉移個人資料作直接促銷用途

經閣下的同意,我們擬使用閣下的姓名和聯絡資料,用於宣傳和市場推廣用途,包括通過電子和非電子方式(包括郵寄)向閣下發送 市場推廣通訊和進行直接促銷,就以下產品、服務和目的,我們需要閣下的同意才可以這樣做:保險;年金;退休計劃;退休金;財富 和財務管理;遺產管理;投資;金融;醫療 / 保健 / 健康相關產品;獎賞 / 優惠計劃服務及目的(「**促銷標的類別**」)。 我們亦擬將閣下的姓名和聯絡資料轉移給我們的保險代理人、保誠集團內的其他公司及其保險代理人、我們的業務合作夥伴和營銷合作 夥伴,以使他們能夠向閣下推銷任何促銷標的類別,並且需要閣下的書面同意才能這樣他。 我們可能因向此類受讓人提供閣下的個人資 料而獲得利益。如閣下改變主意,及 / 或閣下想選擇不接受直接市場推廣,可以與我們的資料保護主任聯絡(service@prudential.com.hk)。

4. 未能提供個人資料的影響

除非我們另有規定,否則閣下必須提供我們要求的個人資料。若閣下未提供有關個人資料,我們可能無法為閣下提供所要求的產品或服務。

5. 查閱和更正的權利

根據《個人資料(私隱)條例》(「**條例**」),閣下有權要求查閱及更正任何閣下提供給我們的個人資料。 閣下的權利,或如閣下需要任何其他資料,請聯絡我們,閣下可以發送電郵至 <u>service@prudential.com.hk</u> 或使 service@prudential.com.hk 或使用本公司網站 (https://www.prudential.com.hk/scws/pages/tc/contact-us/contact-us-home/index.html) 或我們的私隱通知中「聯絡我們」部分所列的資料與我們的資料保

如閣下搬遷/ 已搬遷至歐洲聯盟(「**歐盟**」)司法管轄區,我們可能需要向閣下提供進一步資料,且閣下可能在歐盟《通用數據保障條例》 下享有額外權利。此類資料及此等權利均載於本公司網站上的私隱通知中。 如閣下搬遷/已搬遷至歐洲聯盟(「歐盟」

我們會不時更新我們的私隱通知,並建議閣下瀏覽本公司網站以了解該私隱通知。該私隱通知可在本公司網站 [https://www.prudential.com.hk/scws/pages/tc/privacy-policy/index.html] 上查閱。閣下填妥並繼續提交本表格,即表示閣下確認已閱讀並理解本收集 個人資料聲明。

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9. Declaration & Authorization 聲明及授權					
•	are that the above information is true and complete to the				
I / We, the Life Assured / Policyowner / Claimant , hereby	confirm my / our understanding of and agreement to the ab	ove Personal Information Collection Statement.			
clinics, insurance companies, employers, organization. Life Assured, whom I / we / the minor Life Assured has Company") for the purpose of assessing and processing authorization shall binding on my / our successors, assessing but not limited to mental incapacity). A p	horiz e on behalf of myself / ourselves and the minor Lins and persons that have any medical history or reave attended or may hereafter attend may disclose such g the proposal for assurance and claims and providing signees, executors and administrators and shall remain value hotocopy of this authorization shall be deemed to be reform the necessary medical assessment and tests to unoposal for assurance and any claims arising therefrom.	ecords or knowledge of me / us / the minor information to Prudential Hong Kong Limited ("the subsequent services. To avoid any uncertainty, this alid notwithstanding my / our death or incapacity valid as the original; (2) the Company or any of			
本人/吾等,受保人/保單持有人/索償人,特此聲明就本人/吾等所知所信,以上資料均為正確無訛及完整。					
本人/吾等,受保人/保單持有人/索償人,在此確認本人/吾等明白並同意上述之收集個人資料聲明。					
所、保險公司、僱主、機構或人士,將已經或 露予保誠保險有限公司("貴公司"),作為評 人 /吾等之繼承人、受讓人、遺囑執行人及遺 行為能力),本授權書仍具約束力。本授	成其後存錄的有關本人 / 吾等 / 尚未成年之 估及處理此投保申請及索償及提供其後服務 這產管理人均具有約束力。即使本人 / 吾等死	之用。為免任何疑問,本授權書對本 亡或無行為能力(包括但不限於精神上無 2)貴公司或任何由貴公司指定之醫			
	should be signed by him/her. If Life Assured is below th to sign on the form, the Claimant should sign on their be				
如受保人年滿 18 歲,則由受保人簽署。受保人未滿 18 歲,則由保單持有人簽署。如受保人及保單持有人未能簽署,則由索償人簽署。					
Signature of Policyowner / Claimant 保單持有人 / 索償人簽名	Name & I.D. No. of Policyowner / Claimanet 保單持有人 / 索償人姓名及身份證號碼	Date (DD / MM / YYYY) 日期(日 / 月 / 年)			
Signature of Life Assured 受保人簽名	Name & I.D. No. of Life Assured 受保人姓名及身份證號碼	Date (DD / MM / YYYY) 日期(日 / 月 / 年)			

